

# Brandon Aged Persons Homes

## Key Findings: 2025 Resident Survey



**8/8** Satisfied with the overall service provided by Durham Aged Mineworkers' Homes Association



**7/8** Satisfied that they are provided with a well maintained home



**5/6** Satisfied with the handling of anti-social behaviour



**7/7** Satisfied that DAMHA keeps them informed



**8/8** Satisfied that DAMHA provides a home that is safe



**7/7** Satisfied with the repairs service over the last 12 months



**8/8** Agree that they are treated fairly and with respect



No residents have communal areas that DAMHA is responsible for maintaining



**6/7** Satisfied with the time taken to complete their last repair



No residents made a complaint to DAMHA in the last 12 months



**7/7** Satisfied that DAMHA makes a positive contribution to their neighbourhood



**8/8** Satisfied that their views are listened to and acted upon

A big thank you to everyone who took part!

8 residents responded to the survey, which took place in January 2025.