## TSM Management Information 24-25

	Building Safety	Result	Calculation
			Number of dwelling units owned for which all required gas safety checks were carried out and recorded
1			as at year end (1759).Divided by Number of dwelling units owned for which gas safety checks were
DC01	Deposition of homes for which all required are partity should have home carried out	100	required to have been carried out as at year end (1759). Multiplied by 100.
BS01	Proportion of homes for which all required gas safety checks have been carried out.	100	required to have been carried out as at year end (1759), inititiplied by 100.
			l
			Number of dwelling units owned within properties that required an FRA for which all required FRAs were
			carried out and recorded as at year end (78). Divided by Number of dwelling units owned within
BS02	Proportion of homes for which all required fire risk assessments have been carried out.	100	properties for which an FRA was required to have been carried out as at year end (78) .Multiplied by 100
			Number of dwelling units owned within properties that required an asbestos management survey or re-
			inspection for which all required asbestos management surveys or re-inspections were carried out and
			recorded as at year end (78). Divided by Number of dwelling units owned within properties for which an
			asbestos management survey or re-inspection was required to have been carried out as at year end
BS03	Proportion of homes for which all required asbestos management surveys or re-inspections have been carried out.	100	(78). Multiplied by 100
			Number of dwelling units owned for which all required legionella risk assessments (LRAs) were carried
			out and recorded as at year end (72). Divided by Number of dwelling units owned for which an LRA was
BS04	Proportion of homes for which all required legionella risk assessments have been carried out.	100	required to have been carried out as at year end (72). Multiplied by 100
			Number of dwelling units owned within properties with communal passenger lifts for which all Lifting
			Operations and Lifting Equipment Regulations (LOLER) inspection reports were carried out and recorded
			as at year end (62). Divided by Number of dwelling units owned within properties with communal
BS05	Proportion of homes for which all required communal passenger lift safety checks have been carried out.	100	passenger lifts as at year end (62) . Multiplied by 100
-	reported of more an equipment service and passenger in salety should have seen carried and	100	
	Anti-social behaviour		
	- William Will		Total number of anti-social behaviour cases opened by or on behalf of the provider during the reporting
			year (including any ASB cases that involve hate incidents) (9) .Divided by Number of dwelling units
NM01 (1)	Number of anti-social behaviour cases, opened per 1,000 homes.	5.1	owned of the relevant social housing stock at year end (1759) .Multiplied by 1,000
(1)	Tallings of all cooling political cacco, opening per 1,000 homes.		Number of anti-social behaviour cases that involve hate incidents opened by or on behalf of the provider
			during the reporting year (0) .Divided by Number of dwelling units owned of the relevant social housing
NM01 (2)	Number of anti-social behaviour cases that involve hate incidents opened per 1,000 homes	0	stock at year end (1759). Multiplied by 1,000
141101 (2)	Number of anti-social behaviour eases that involve hate including opened per 1,000 homes	"	
	Decent Home Standard & Repairs		
	Section Tolling Stationard & Reputing		Number of dwelling units owned to which the Decent Homes Standard applied which failed the Decent
			Homes Standard at year end (0). Divided by Number of dwelling units owned to which the Decent
RP01	Proportion of homes that do not meet the Decent Homes Standard.	0	Homes Standard applied at year end (1756). Multiplied by 100
INFOI	r reportion of nomes that do not meet the Decent homes Standard.	<del>                                     </del>	Number of non-emergency responsive repairs completed within the provider's target timescale during
			the reporting year (5385). Divided by Number of non-emergency responsive repairs completed during
DD00 (1)	Deposition of non-processory reasons is remained completed within the localized toward time conde	83.2	the reporting year (6472). Multiplied by 100
RP02 (1)	Proportion of non-emergency responsive repairs completed within the landlord's target timescale.	03.2	, , , , ,
			Number of non-emergency responsive repairs completed within the provider's target timescale during
L			the reporting year (1722).Divided by Number of non-emergency responsive repairs completed during the
RP02 (2)	Proportion of emergency responsive repairs completed within the landlord's target timescale.	96.9	reporting year (1778). Multiplied by 100
	Complaints		
			Number of stage one complaints made by tenants in the relevant stock type during the reporting
CU04 (4)	Number of store and complaints received par 1 000 houses		year(11). Divided by Number of dwelling units owned of the relevant stock type at year end (1756)
CHOT (1)	Number of stage one complaints received per 1,000 homes.	6.3	Multiplied by 1,000
			Number of stage two complaints made by tenants in the relevant stock type during the reporting year (1).
01104 (2)	Number of days have a supplied as a first of a set of a s		Divided by Number of dwelling units owned of the relevant stock type at year end (1756) Multiplied by
CH01 (2)	Number of stage two complaints received per 1,000 homes.	0.6	1,000
1			Number of stage one complaints made by tenants during the reporting year for the relevant stock type
1			that were responded to within the Housing Ombudsman's Complaint Handling Code timescale (11).
1			Divided by: Number of stage one complaints made by tenants in the relevant stock type during the
CH02 (1)	Proportion of stage one complaints responded to within the Housing Ombudsman's Complaint Handling Code timescales.	100	reporting year (11). Multiplied by 100.
			Number of stage two complaints made by tenants during the reporting year for the relevant stock type
1			that were responded to within the Housing Ombudsman's Complaint Handling Code timescale (1).
1			Divided by: Number of stage two complaints made by tenants in the relevant stock type during the
CH02 (2)	Proportion of stage two complaints responded to within the Housing Ombudsman's Complaint Handling Code timescales.	100	reporting year (1). Multiplied by 100.
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